

From **Sunday 16th July 2023**, New Lubbesthorpe's bus services are changing. The NovusFlex service is being withdrawn and replaced by NovusFosse, a fixed route bus service running every half an hour seven days a week. NovusFosse will link New Lubbesthorpe with Fosse Park, the Meridian Business Park, Next HQ and Brockington College. Buses will continue to be operated by Vectare, so you'll still see the same team of friendly drivers as you currently see on NovusFlex.

Frequently Asked Questions

A. Where can I catch the bus from? [View Map](#) [View Timetable](#)

Please see the map and timetable. The service will serve all marked bus stops along the route shown, with only principal stops marked on the map.

B. What is the price of a ticket? [View Fares](#)

Please see the fare structure information.

C. Where can I buy a ticket from?

Tickets can be purchased on the bus using a debit / credit card or cash (change given). You can also purchase tickets in advance using the myTrip App.

D. Can I use the Leicester Flexi ticket on NovusFosse?

Leicester Flexi tickets are valid on NovusFosse between New Lubbesthorpe, Tay Road School and Palmers Nurseries, via Fosse Park. You cannot board or alight NovusFosse between Trinity Road and Next HQ using a Leicester Flexi ticket, however through journeys from Fosse Park to New Lubbesthorpe and Thorpe Astley using a Leicester Flexi ticket are permitted.

E. Can I use free bus passes on NovusFosse?

Yes. Free bus passes are valid for travel between 09:30 and 23:00 on Mondays to Fridays and at any time on Saturdays and Sundays.

F. How often will the service run? [View Timetable](#)

The service will run every half an hour. Please see timetable for information.

G. Are the vehicles wheelchair accessible?

Yes. All vehicles will be low floor, easy access executive minibuses to the same specification as the vehicles used on NovusDirect. They can all accommodate one wheelchair.

H. Can the vehicles accommodate a pushchair?

Yes. All vehicles will be low floor, easy access executive minibuses to the same specification as the vehicles used on NovusDirect. They can all accommodate one pushchair – but if a wheelchair user wishes to board, you must fold your pushchair to enable this.

I. Will the NovusFlex service still operate?

No. The NovusFosse service is replacing the NovusFlex service.



J. Will LocalGO members have access to offers on NovusFosse?

Yes. If you are a LocalGO member you can redeem the following offers:

- Free / discounted bus passes (valid on NovusDirect and NovusFosse)
 - Free 7 day bus pass / half price 31 day bus pass (£31.50 instead of £63)
 - Limited to one per LocalGO member.
- Free Group Day ticket (valid on NovusDirect and NovusFosse)
 - Valid for unlimited travel for one day
 - Allows travel for a group of one to five passengers
 - Limited to one per LocalGO member.

K. Will the service operate seven days a week? [View Timetable](#)

Yes. Please see the full timetable for more information.

L. What are the daily start and finish times? [View Timetable](#)

- The first bus will depart from Tay Road at 07:20 (Monday to Friday), 08:30 (Saturday) and 10:00 (Sunday)
- The last bus from Fosse Park back to Tay Road will leave at 21:15 (Monday to Friday), 20:15 (Saturday and Sunday)
- Please see the full timetable for more information.

*Terms and conditions apply. Please see vectare.co.uk/passengerpromise for full details.

OUR PASSENGER PROMISE



Clean, safe and comfortable buses with friendly drivers

We'll never leave you stranded - if your bus doesn't run, we'll pay for a taxi to get you to your destination!*



Call our Service Delivery Centre for help and support seven days a week on **0115 777 3187**.



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